



NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL,
BENGALURU

18/07/2018

Call Centre / Feedback Monitoring Cell (FMC) at NAAC.

NAAC has established Centralized Complaints Management Committee (CCMC) in August, 2016 for the Redressal of Grievances. Further to this, the NAAC has strengthened the CCMC by establishing a “**Call Centre / Feedback Monitoring Cell (FMC) at NAAC**” w.e.f. 16/07/2018. Stakeholders may register their complaints / suggestions on IVRS No. **080-23005200** and the call may be substantiated further by formal e-mail with full details to naacfmc@gmail.com. The Call Centre / Feedback Monitoring Cell (FMC) works from 09:15 AM to 05:45 PM on all working days.

Sd/-
Director, NAAC