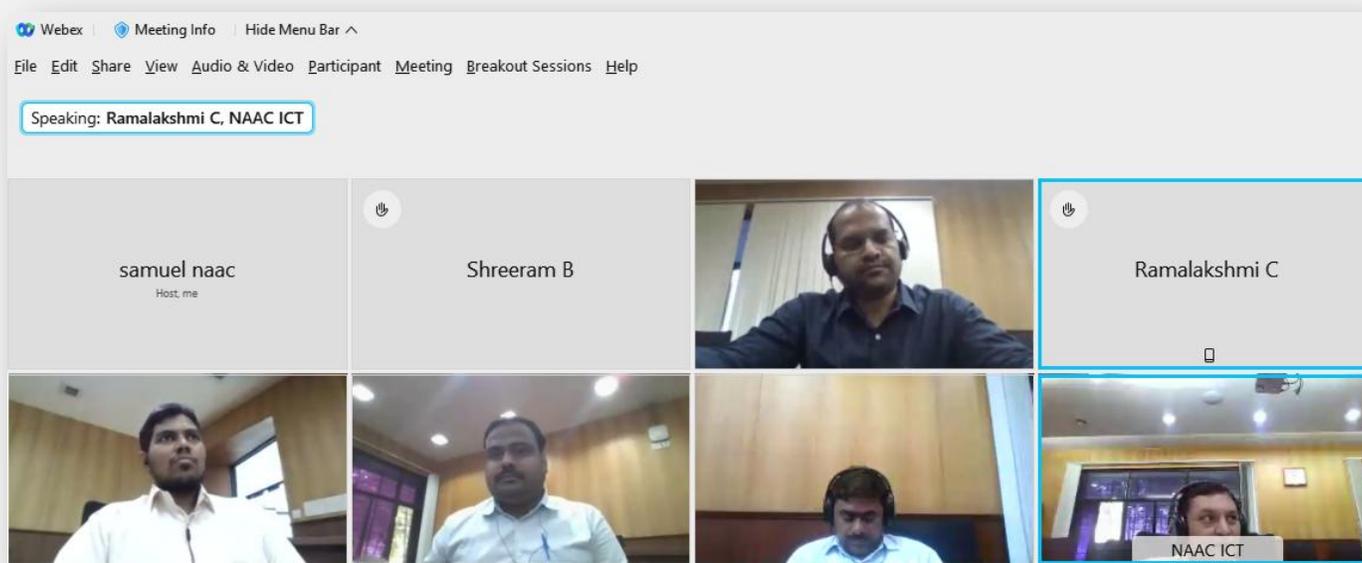


REPORT ON ONLINE SOUTHERN REGION STAKEHOLDER'S INTERACTIONPROGRAM ON 01-07-2021

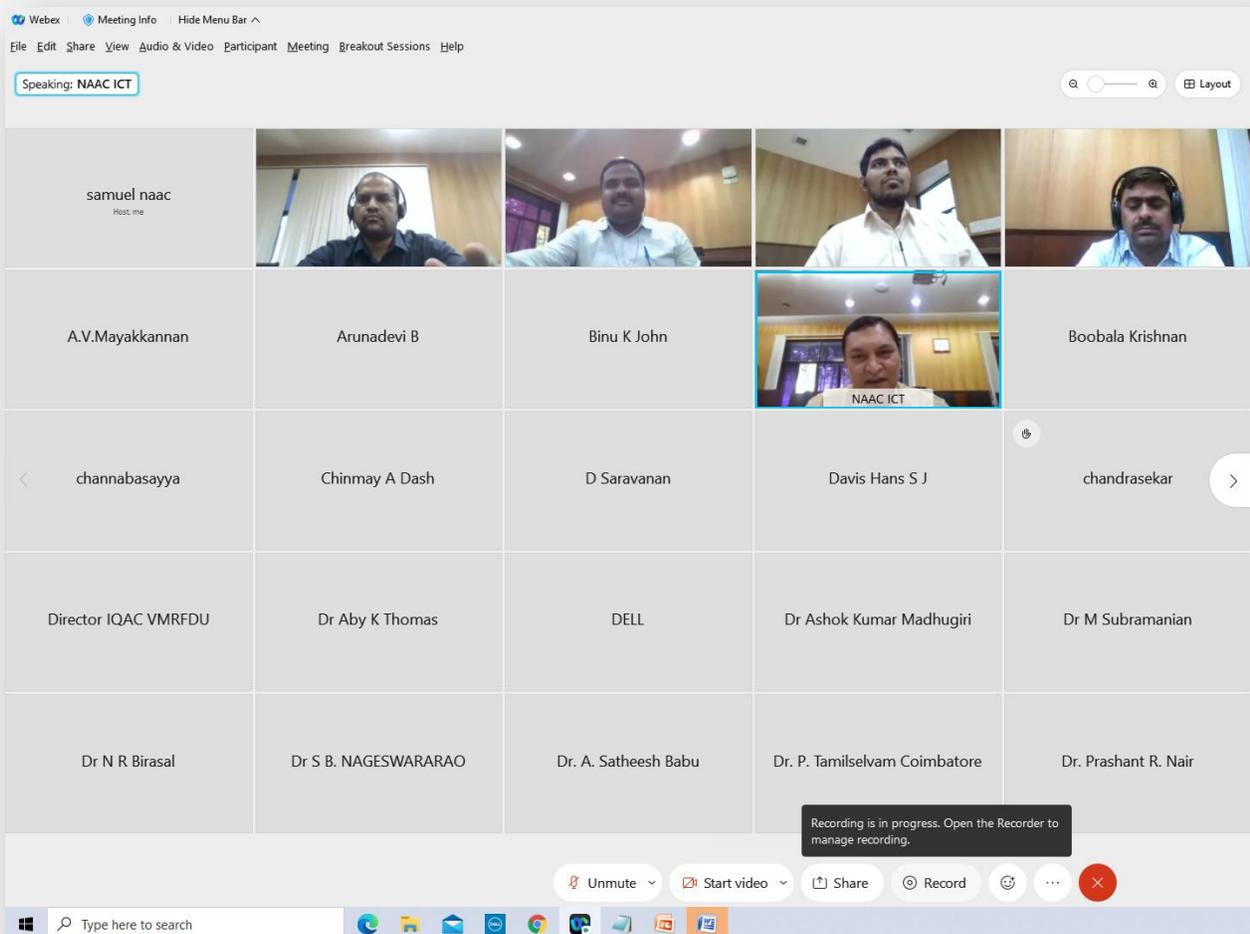
The “*Online Southern Region Stakeholders Interaction Program*” was organized on 01st July 2021 by National Assessment and Accreditation Council (NAAC) at 11.30 am on the WebEx platform of NAAC. To enlighten, address the queries, doubts and to get feedback on the NAAC assessment process, NAAC had organised region-wise interaction with all the stakeholders of higher education. 100 plus stakeholders (including Vice-chancellors, Professors, Principals, and IQAC Directors/Coordinators) participated in the programs from various institutes across 07 Southern States.

Dr M. S Shyamasundar, Adviser, NAAC, Bengaluru gave the inaugural address expressed that quality enhancement in Higher learning and meeting challenges of global competence besides getting the financial benefits should be topmost priority and welcomed all the stakeholders for the program. Further, he also emphasized how the NAAC A&A process is simplified and robust. He led as an example as a leader himself by introducing the next line of leaders awaited Assistant advisers of NAAC Dr K R Vishnu Mahesh, Dr Darikhan Kamble, Dr N R Mohan and Dr A V Prasad presenting the commonly asked FAQs as per the A&A process flow.



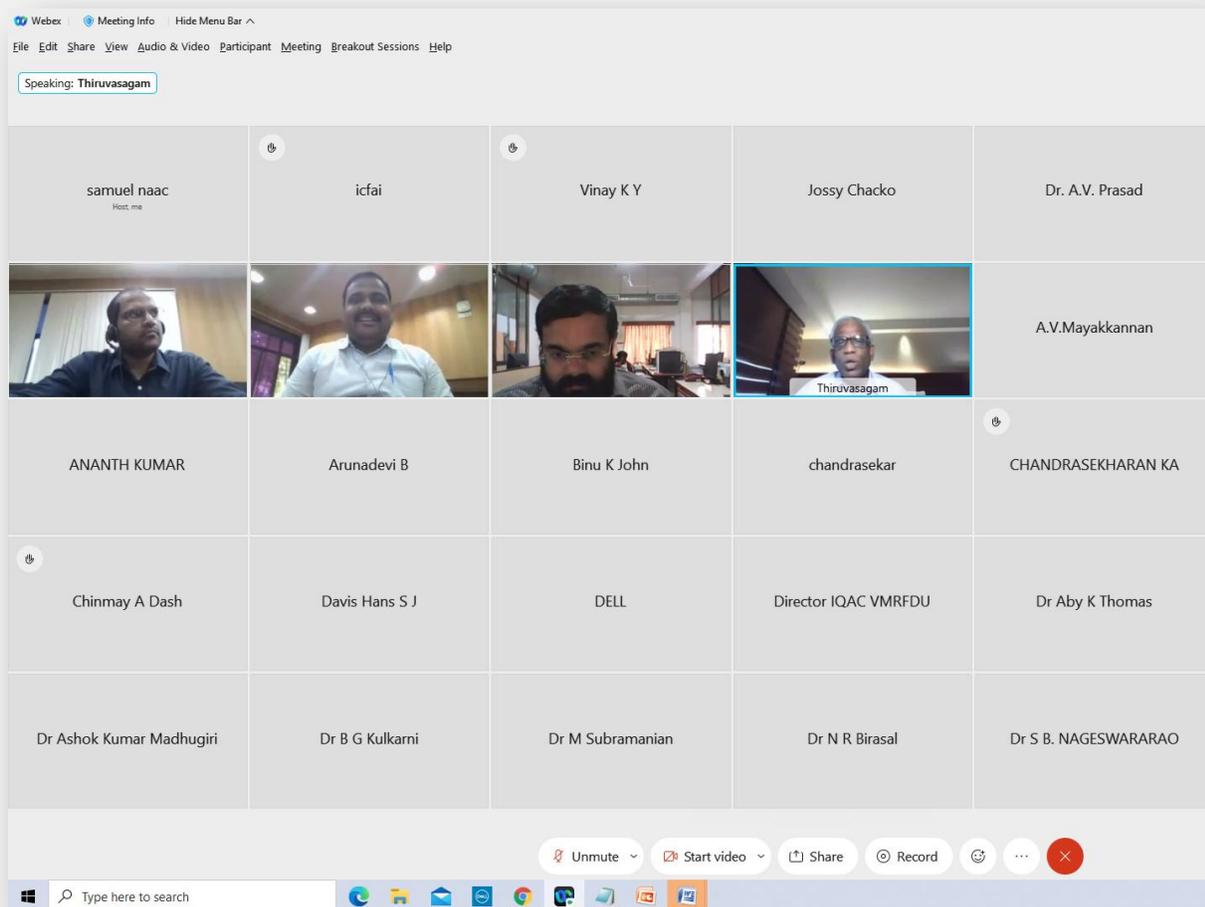
Thereafter sequentially, Dr Darikhan Kamble presented FAQs related to General queries regarding the assessment process, HEI Registration in NAAC portal, IIQA application and A&A Fee. Dr Vishnu

Mahesh presented on FAQs related to SSR, DVV and SSS process. Dr N R Mohan presented FAQs on PTV, AOD, Appeals, AQAR and ICT queries. Dr A V Prasad presented metrics where HEIs are facing a lack of understanding. Once the presentations completed, the floor was opened for discussion wherein stakeholders started asking their queries, doubts which were effectively addressed by the panellists of NAAC.



Some of the queries raised by the stakeholders during the interaction were whether online extension and outreach activities being a possible choice for HEIs, providing extension for SSR and DVV response submission considering COVID. NAAC's guidance for Pre-Qualification failed institutions, Understanding of NAAC notification pertaining to data collection year for assessment, Acceptance of Faculty Development Programs, Refresher and Short-Term Course conducted in online or virtual mode, understanding on how to map course outcome and program outcome, Non-availability of data because of non-conduct of program/activity pertaining to some of metrics in view of current pandemic, Dual Mode

Universities Short closing their accreditation validity and applying for NAAC for assessment, requested to include opt-out metrics in criteria where presently opting out of metrics is not provided, Extension of accreditation validity for HEIs whom validity is about to expire during lockdown period, Consideration of Research publications in journals which are not there in UGC CARE list presently, whereas previously they were in UGC CARE list during the previous assessment period, Admission of SC/ST and OBC earmarked seats and admitted seats presentation as per metric requirement, Constituting IQAC subcells in the constituent units of a particular university which are off-campus. All the queries raised were answered agreeably by NAAC officers from the Southern Region and collected feedback concerning challenges faced by HEIs about the A&A process.



At the end of the interactive session, stakeholders were updated about the Issue Management system, help desk and dedicated helpline number of NAAC deployed to help HEIs to raise queries whenever they counter during understanding the NAAC assessment process. Stakeholders appreciated the efforts taken

